



FEED DESIGN LAB

HUNGRY FOR KNOWLEDGE

Privacy statement

The website of Feed Design Lab uses forms and cookies. As an organisation, we value and respect the strict privacy regulations that apply to the use and storage of data. The most important points that are in your, and our, interest are outlined below.

Data processing

We process the personal data of customers, suppliers and prospects within our own secure share environments.

Processing is necessary for invoicing, training, deliveries and relationship management. Data processing is also part of a legal obligation to register certain data.

In these cases, we are responsible for the protection of this personal data. Without this personal data we cannot conclude an agreement with one or more of the target categories mentioned above.

Which personal data do we process?

The type of data we process depends on whether our role is that of a controller or a processor.

When we process personal data as a processor for one of our customers, we have entered into a processor agreement with this customer that specifies which personal data we process for that particular customer.

Protection of personal data

We and our (sub) processors have taken appropriate technical measures to protect personal data against loss or other forms of unlawful processing. These measures ensure a level of security appropriate to the data that we process.

The security measures we have taken include storage of data on secure shares that are scanned for viruses daily. We also ensure that our virus scanners, firewalls and security patches are up to date.

Data retention period

When our role is that of a controller, we do not store personal data for longer than necessary or legally required. When our role is that of a processor, we will in any case delete personal data at such a time that we receive instructions from the controller, or within the retention period as agreed in the processor agreement with the controller.

The periods mentioned above are applicable, unless we are under a further legal obligation to retain the data and/ or make it available for a longer period.

Your rights

You are entitled at all time to withdraw your consent to process your data. When your consent has been withdrawn, we will no longer process your data. Withdrawing your consent does not affect the lawfulness of data processing based on consent before its withdrawal.

You are also entitled to obtain access to your personal data and have the right to rectify your personal data. If you would like to know which of your personal data we process, you can submit a written request to obtain access. If your data is incorrect, incomplete or irrelevant, you can submit a written request to have your data amended or supplemented.

You are also entitled to delete your personal data, have the right to limit processing and the right to object to the processing of your data. You also have the right to data transferability. You can also submit a written request for the above.

You are entitled to submit a complaint about how we handle your data. This complaint can be submitted to the Dutch Data Protection Authority.

If we are the controller, we will process your request carefully and at the latest within four weeks of receipt. If we are only the processor, we will refer your request to the controller, who will subsequently process your request.

An e-mail is also considered to be a written request. Please e-mail your request to us at: trudyvanmegen@feeddesignlab.nl